

THE SANITARY BOARD OF THE CITY OF CHARLESTON,
a municipal utility

RATES, RULES AND REGULATIONS FOR FURNISHING
SEWERAGE AND SEWAGE DISPOSAL SERVICE

AT

Charleston and vicinity, Kanawha County, West Virginia

Filed with THE PUBLIC SERVICE COMMISSION
of
WEST VIRGINIA

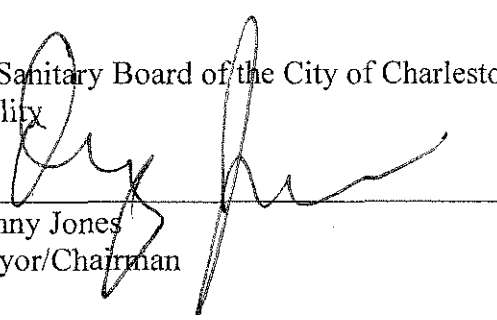
Issued November 16, 2015

Effective for service rendered on and
after March 28, 2016

Adopted by City Council
November 16, 2015

Issued by The Sanitary Board of the City of Charleston,
a municipal utility

By



Danny Jones
Mayor/Chairman

Rules and Regulations

- I. Rules and regulations for the Government of Sewerage Utilities adopted by the Public Service Commission of West Virginia, and now in effect, and all amendments thereto, and modifications thereof hereafter made by said Commission.
- (C) II. For all premises and locations having a private water supply (that is, a well, cistern, or other water source not provided and metered by a public or private water utility) and connected to the sewer system and works, and for all premises and locations otherwise connected to the sewer system and works, (such as a Sanitary Board approved RV dump, or other domestic (non-industrial and non-commercial) sewage collection facility), the minimum charge will be billed each month until such time as a metering method of the discharge from said premises or location is established.
- (C) III. If for any reason there be no record of the amount of water supplied to a metered premises any month, the minimum charge shall be billed for that month.
- (N) IV. The water utility may adjust usage for reasons including hidden leaks, over-read meters, and public relations. Upon a customer-of-record's request for an adjustment, the Sanitary Board will review the monthly meter information from the water utility and recommend an adjustment, if necessary. In cases where the meter information cannot be used, the customer-of-record's monthly use will be estimated from the average of the previous six-month period. The Sanitary Board does not make public relations adjustments.
- (C) V. Users, the nature and character of whose use is such that the amount of water discharged into the sewer system is deemed by the Sanitary Board to be substantially less or more than the amount of metered water supplied the premises, may be charged for sewer service substantially on the basis of the amount of water discharged into the sewer system, as may be determined according to method(s) approved by the Sanitary Board.
- (N) VI. The Sanitary Board does not make adjustments for water that is not returned to the sewer system, including water used for swimming pools, lawn watering, cooling towers, and coin laundries. The Sanitary Board does not allow deduct meters to be installed on the water line. A customer may install and maintain a separate water meter at his expense for water used but not returned to the sewer system.

- (C) Indicates change in text
- (N) Indicates new text

THE SANITARY BOARD OF THE CITY OF CHARLESTON

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- (N) VII. Sanitary Board customers are not billed for the first 60 days of construction to allow a builder a grace period in order to connect a new facility to the sewer system. The 60 day period may be extended for good cause shown at the sole discretion of the Sanitary Board's General Manager.
- (N) VIII. Final approval of any adjustment is made by the Sanitary Board's Finance Manager. Adjustments in excess of \$25.00 are paid within thirty (30) days. Adjustments under \$25.00 are credited to the customer's account, unless the account is terminated.
- (C) IX. In apartment buildings, mobile home courts, shopping centers and other places where more than one occupancy unit is served with water through one water meter, the customer shall be required to pay (1) the minimum monthly charge for each occupancy unit, or (2) actual metered water usage, whichever is greater.

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(I) **RATES** - For Sewage that does not contain industrial waste:

\$14.26 per thousand gallons in excess of 2,000 gallons used per month.

(I, C) **RATES** - For Sewage that contains industrial waste:

Where the character of sewage from any manufacturing or industrial plant, building or premises is such that it imposes a burden upon the sewer system in addition to the burden imposed by domestic sewage entering the sewer system, the Sanitary Board may compel the owner, tenant or occupant of such manufacturing or industrial plant, building or premises to treat such sewage in such manner as shall be specified by the Sanitary Board before discharging into the sewer system. In the absence of such treatment sufficient to remove such additional burden, the charges for treatment of such sewage shall be as follows:

Monthly Service Charge	\$10,000.00
Volumetric Treatment Charge	\$6.50 per thousand gallons
Biochemical Oxygen Demand (BOD) Charge	\$0.65 per pound
Total Suspended Solids (TSS) Charge	\$0.50 per pound

When an industrial user is to be served, a preliminary study of its waste, and the cost of transport and treatment thereof, will be made. Waste containing materials which, in the judgment of the Sanitary Board, should not be introduced into the sewer system, need not be handled by it. The results of this preliminary study will be used to determine the feasibility of the proposed sewer service.

(I) **MINIMUM CHARGE**

No bill will be rendered for less than \$26.06 for each month or fraction thereof, for usage of 2,000 gallons or less.

RECOVERY OF BANK CHARGES

If a bank or other financial institution returns a customer's check to the Sanitary Board and charges a fee to the Sanitary Board for such service, the fee charged will be added to the account of the customer whose check is returned.

- (I) Indicates increase in rates or charges
- (C) Indicates change in text

PRETREATMENT CHARGE

In addition to all other charges contained herein, all customers who operate under a pretreatment permit will pay an annual charge of \$2500.00, payable on July 1 of each year.

DISCONNECT, LIEN, AND RECONNECT FEES

If the Sanitary Board gives notice to a provider of water service to disconnect water service to a customer of the Sanitary Board, the following charges will be added to the account of such customer:

a. A charge equal to that imposed upon the Sanitary Board by the water service provider, plus any legally required certified mail charge, will be added to such customer's account at the time notice to disconnect is given to the water provider.

b. A charge equal to the filing fee to cover the cost of placing a lien on the property served will be added to the account of such customer at the time such lien is filed in the Office of the Clerk of the County Commission of the County where the property served is located.

c. A reconnect charge equal to that imposed upon the Sanitary Board by the water service provider will be made at the time the customer pays the amounts due on such customer's account and requests the reconnection of water and sewer service.

(C) **NEW SERVICE FEE**

A new service fee equal to the greater of \$250.00 or the Sanitary Board's actual cost of making the connection shall be paid before sewer service can be obtained at any location not previously connected to the Sanitary Board's collection system.

DELAYED PAYMENT PENALTY

On all current usage billings not paid in full by the latest pay date, which shall be no sooner than the 20th day following the date the Sanitary Board mails the bill, ten percent (10%) will be added to the net current amount unpaid. This delayed payment penalty is not interest and is to be collected only once for each bill where it is appropriate.

(C) Indicates change in text

(I) GREASE TRAP CHARGE

In addition to all other charges contained herein, all customers who are required by the Sanitary Board to install a grease trap shall pay an annual charge of \$450.00, payable on July 1 of each year.

(I) Indicates increase in rates or charges